

March 14, 2009

Rodney & Danielle Brow

28 Ryan Farm Road

Windham, NH 03076

Dear Bob:

It's been a little over a month since we've been in our new house and just wanted to take a moment to formally thank you for a truly pleasurable building experience. We had built and remodeled our first home in Pelham and based on those experiences we'd be lying if we said we weren't skeptical (or even a bit crazy) about building another one. From the first day we met your enthusiasm, attention to detail and commitment to customer satisfaction was simply outstanding and we wanted to "officially" tell you what an enjoyable experience it has been working with you to build our new home.

In the beginning, we requested several changes to the original design and were astonished at your willingness to use your years of experience to suggest changes which we incorporated into our design. We understand that there are a lot of moving parts involved in building a home and whenever we spoke with you or any of your employees, the service was very personalized and you made us feel like our home was the only one that mattered. We'll admit that we're pretty detail oriented so it's a tribute to you that you kept everyone well-informed about the status of our home and everyone always took the time to accurately answer our many questions.

We are also equally as pleased with your service after the closing as you've always been available to us if any questions came up. If something needed to be fine-tuned, there were never any excuses and our questions or concerns were always immediately addressed. We simply could not have asked for better service and are enjoying our new home very much! Best of all, the quality & craftsmanship of the finished product are exceptional and we would recommend you to anyone!

Thank you for making our dreams come true!

Sincerely,

Rodney & Danielle Brow



Ed Bisson Broker and Peterson Development  
RE/MAX Prestige  
100 Bridge Street  
Pelham, NH 03076

Team Remax and Peterson Development,

Both Kurt and I wanted to write a note of thanks and appreciation to you and Bob. We needed to relocate from out of state for our jobs and spent nearly 6 weeks searching for the right home. We were beyond frustrated as we couldn't find just what we wanted. We were nervous about building especially not being local, we had built in the past and knew how much was involved and how stressful it could be. On a whim I drove up here and saw the breathtaking beauty of the mountains and valley and knew this would be a wonderful place for our family. The entire process from start to finish was beyond easy. Bob and the Remax Team were available for us day and night and wasted not one minute in responding to our questions and needs. The selection process from all the vendors was also incredibly easy. Bob committed to our date and delivered with time to spare. We would highly recommend Bob and the Remax team if your considering buying a new home. They will work with you one-on-one to make your home special and unique to you. After the closing the relationship does not end... we've been in our home now for 6 months and any questions or thoughts we have are addressed as quickly as they were before...We have never worked with a builder and his agents so committed to the buyers. We would be happy to share our experience and thoughts about the town of Windham with anyone considering making Ryan Farm their address!

Sincerely yours,

Kurt and Molly Kozyra